**GRC** Colline Training Hus Axons Technology and Solutions

Webinar on

# RFIs – The Paper War & How To Win

This webinar would provide tools that can be implemented and used after this event. These include practical tools.

#### **PRESENTED BY:**

Ginette Collazo, Ph. D. is an Industrial-Organizational Psychologist with 20 years of experience that specializes in Engineering Psychology and Human Reliability, disciplines that study the interaction between human behavior and productivity. She has held positions leading training and human reliability programs in the Pharmaceutical and Medical Device Manufacturing Industry.

On-Demand Webinar Duration : 90 Minutes

Price: \$200

#### **Webinar Description**

This webinar discusses the genesis of RFIs, their development in the industry and frequent common use. The webinar discusses the impact of RFIs on construction projects, drawing upon data provided by a global construction software provider and other studies to assess how RFIs and the RFI process impact both small and large scale construction projects. The webinar addresses the abuse of the RFI process examining how RFIs may be misused to increase profitability, a practice that has become somewhat institutionalized in the past few decades. The webinar discusses a case study involving a laboratory building at a wastewater treatment facility to illustrate how the process can be abused and examines the legal arguments for cumulative impact as a result of a large quantity of RFIs. The webinar explains how owners inadvertently contribute to the abuse of RFIs by failing to adopt practices that may contractually safeguard against the potential negative impacts of the RFI process. The webinar sets forth a framework for reducing the impact of RFIs that consists of three principal recommendations: the incorporation of critical definitions and an RFI control specification; electronic RFI tracking and monitoring systems; and sets forth best management practices concerning RFIs that owners and contractors can adopt and implement for managing the RFI process.



construction industry

Better understand the impact of RFIs on construction projects based on data from approximately 1,400 projects including the average time and cost to review and respond to an RFI

Gain an understanding of how the RFI process has been and can be abused

Be exposed to legal decisions concerning how the number of RFIs on projects has been used to prove both delay and cumulative impact claims

Understand what definitions should be included in construction projects to help lessen the impact of RFIs

Examine a proposed RFI specification which may be included in contracts to mitigate the impact of RFIs

Understand how electronic tracking and monitoring of RFIs will help further mitigate the adverse impact of RFIs on projects

Finally, learn about the best management practices concerning the management of RFIs



#### **Who Should Attend ?**

*General Contractors – Project Managers & Executives* 

Owners and their representatives

Design professionals performing services during construction

*Construction managers* 

Attorneys representing owners and contractors



## Why Should Attend ?

Discover the time and cost impacts of RFIs on projects

Learn how the RFI process can be abused and used as the basis of claims

Learn how to mitigate the adverse impact of RFIs through contractual mechanisms

Understand the value of an electronic RFI tracking and monitoring system

*Be exposed to the best management practices concerning RFIs and the RFI process* 



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